QUARTERLY PHYSICAL REPORT OF OPERATION As of March 31, 2024

Department: Office of the Ombudsman Agency Operating Unit Organization Code (UACS)

Current year Appropriations
Supplemental Appropriations
Continuing Appropriations
Off-Budget Account

Pariculars	UACS PREXC			ysical Ta	rgets			Physic	al Accomp	lishments		500 V 10.1	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd	4th Quarter	Total	Variance as of March 31	
1	2	3	4	5	6	7=(3+4+5 +6)	8	9	10	11	12=(8+9+1 0+11)	13	14
Part A.													
Operations	30000000000000												
Organizational Outcome: Reduced Incidence and Impact of corruption and red tape	310000000000000												
ANTI-CORRUPTION INVESTIGATION PROGRAM Outcome Indicators	310100000000000												
 Percentage of completed case build-up reports and fact- finding investigations and/or lifestyle checks resulting in the filing of criminal and/or administrative cases N: Number of completed investigations resulting in criminal or admin case 	310100100001000	9.00%	9.00%	9.00%	9.00%	9.00%	19.05%				19.05%	10.05%	6
D: Number of completed investigations							231				231		
Output Indicators												 	
 Percentage of case build-up reports and fact-finding investigations and/or lifestyle checks completed N: Number of completed investigations D: Total fact-finding case workload 	310100100001000	21.00%	21.00%	21.00%	21.00%	21.00%	18.03% 231 1,281				18.039 23 1,28	1	%
Percentage of criminal and forfeiture cases investigated and resolved N: Number of criminal and forfeiture cases resolved D: Total criminal and forfeiture case workload	310100100002000	41.00%	41.00%	41.00%	41.00%	41.00%	18.26% 187 1,024				18.269 187 1,024		%
Percentage of criminal and forfeiture cases investigated and resolved within a one-year period	310100100002000	18.00%	18.00%	18.00%	18.00%	18.00%	85.03%				85.03	% 67.03	3%

QUARTERLY PHYSICAL REPORT OF OPERATION As of March 31, 2024

Department: Office of the Ombudsman Agency

Operating Unit Organization Code (UACS)

Current year Appropriations
Supplemental Appropriation:
Continuing Appropriations
Off-Budget Account

Pariculars Pariculars	UACS PREXC		Phy	sical Tar	raets			Physic			In .		
		1st Quarter	2nd	3rd Quarter	4th	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	Variance as of March 31	Remark
1	2	3	4	5	6	7=(3+4+5		2000	100000		12=(8+9+1		
N: Number of criminal and forfeiture cases resolved within one year D: TNumber of criminal and forfeiture cases resolved		J	,	3		+6)	159 187	9	10	11	0+11) 159 187	13	14
ANTI-CORRUPTION ENFORCEMENT PROGRAM Outcome Indicators	310200000000000												
Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence	310200100002000	13.00%	13.00%	13.00%	13.00%	13.00%	99.40%				99.40%	86.40%	
N: Number of criminal and civil cases tried in court not resulting in approved demurrer							166				166		9
D: Number of criminal and civil cases with motion to demur							167				167		
	310200100002000	26.00%	26.00%	26.00%	26.00%	26.00%	34.13%				34.139	8.13	%
N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused D: Total number of decided criminal and civil cases							43 126				43 126		
Output Indicators 7. Percentage of administrative cases adjudicated N: Number of administrative cases adjudicated D: Total administrative case workload	310200100001000	41.00%	41.00%	41.00%	41.00%	41.00%	17.49% 199 1,138				17.499 199 1,138	9	%
Percentage of administrative cases adjudicated within a one-year period N: Number of administrative cases adjudicated within one	310200100001000	17.00%	17.00%	17.00%	17.00%	17.00%	87.94%				87.94	% 70.94	1%
year D: Number of administrative cases adjudicated within one							175 199				17:		

QUARTERLY PHYSICAL REPORT OF OPERATION

As of March 31, 2024

Department: Office of the Ombudsman Agency

Organization Code (UACS)

Operating Unit

Current year Appropriations
Supplemental Appropriations
Continuing Appropriations
Off-Budget Account

Pariculars	UACS PREXC		PI	nysical Ta	rgets			Physic		Remark			
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd	4th Quarter	Total	Variance as of March 31	
1	2	3	4	5	6	7=(3+4+5		9	10	11	12=(8+9+1	13	14
										1,1			
OMBUDSMAN PUBLIC ASSISTANCE PROGRAM <u>Outcome Indicator</u>	310300000000000												
Percentage of frontline service feedback with a rating of at least very satisfactory	310300100001000	81.00%	81.00%	81.00%	81.00%	81.00%	98.22%				98.22%	17.22%	
N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent D: Total number of accomplished feedback forms							15,305 15,582				15,305 15,582		
Output Indicator													
 Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time 	310300100001000	78.00%	78.00%	78.00%	78.00%	78.00%	98.89%				98.89%	20.89%	
N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from											SDOWN CO.		
receipt by the Action Officer D: Total requests and grievance case workload							1,342 1,357				1,342 1,357		
CORRUPTION PREVENTION PROGRAM Outcome Indicator	310400000000000												
11. Percentage of satisfied integrity promotion program beneficiaries	310400100001000	81.00%	81.00%	81.00%	81.00%	81.00%	99.04%				99.04%	18.04%	
N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent							1,136				1,136		
D: Total number of beneficiaries who rated the program					- 1		1,147				1,147		
Output Indicators													

QUARTERLY PHYSICAL REPORT OF OPERATION

Department: Office of the Ombudsman Agency Operating Unit Organization Code (UACS)

As of March 31, 2024

Current year Appropriations Supplemental Appropriations Continuing Appropriations Off-Budget Account

Pariculars	UACS PREXC		Ph	ysical Ta	rgets			Physic	420400000	Remarks			
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	Variance as of March 31	
1	2	3	4	5	6	7=(3+4+5 +6)	8	9	10	11	12=(8+9+1 0+11)	13	14
Number of integrity and anti-corruption advocates capacitated and mobilized Total number of external stakeholders trained under the	310400100001000	1,500	1,500	1,500	1,500	6,000	2,182				2,182	682	
Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs													

Prepared By:

CIS CABRIEL C. MAYORALGO Branning Officer III, PBD

CHRISTOPHER Acting Director II, FMS In coordination with:

ADDRIE T. CORNITO Officer-in-Charge FMIO