



Republic of the Philippines  
**OFFICE OF THE OMBUDSMAN**  
**Bids and Awards Committee – Central Office**  
 Agham Road, Diliman, Quezon City 1104

**NOTICE OF AWARD**

**LOGIC SOLUTIONS INC.**

20<sup>th</sup> flr. Trafalgar Plaza  
 105 H.V. Dela Costa, Makati  
 Metro Manila  
 Tel/Fax No.: 982-5800  
 Email add: [faithl@logicsolutions.com.ph](mailto:faithl@logicsolutions.com.ph) / [tonyc@logicsolutions.com.ph](mailto:tonyc@logicsolutions.com.ph)

Attention: **Ms. Faith Ann P. Lorenzo**  
 Authorized Representative

Dear **Ms. Lorenzo**:

We are pleased to inform you that your quotation for the procurement of the following items under **QN 2018-0136-JUL (1<sup>st</sup> canvass)** with the total bid price of **Seven Hundred Thousand Eighty-Five Thousand Pesos (P 785,000.00)** has been determined to be the **single calculated and responsive quotation**:

Item no.	Qty.	Unit	Item	ABC	Bid Price
1	1	lot	<p><b>Annual Comprehensive Maintenance Service for Existing Internet Protocol Private Branch Exchange (Alcatel) System Installed at the Office of the Ombudsman (Old Building)</b></p> <p>Scope of Work:</p> <ol style="list-style-type: none"> <li>Provide on-site preventive maintenance by arrangement with the Technical Personnel of the Office.</li> <li>Conduct preventive maintenance once a quarter any day between Monday to Saturday and may include (but not limited to) the following tasks:           <ul style="list-style-type: none"> <li>Complete visual inspection of the equipment, fans, power supplies, connections</li> <li>Hardware performance checks, when applicable;</li> <li>System and software checks such as size of files, clean-up of data, disk defrag, if necessary;</li> <li>Existence of updated back-ups;</li> <li>Risk identification for known software irregularities; and</li> <li>System checks for safety or redundancy mechanisms</li> </ul> </li> <li>Any defects found during the preventive maintenance shall be corrected at no additional cost, where applicable.</li> <li>Provide the office corrective maintenance on an 8 hours per day (8:00 A.M. to 5:00 P.M.), Monday to Saturday, basis. Corrective Maintenance shall consist of on-line or on-site technical support for problem resolution, including repair of faulty product parts, such as server(s), among other components.</li> <li>Provide service units for system components for repair (covered under this comprehensive maintenance agreement).</li> </ol> <p><b>Inclusions:</b>            The Comprehensive Maintenance Agreement shall cover the following system components and hardware items:</p> <ol style="list-style-type: none"> <li>Alcatel OmniPCX Enterprise R12.1 (Common HW, Redundant CPU)</li> <li>192 Analog Users</li> <li>51 IP users</li> <li>1 4059 IP Attendant Console</li> <li>2 ISDN Trunks</li> <li>100 SIP Trunks</li> <li>Automated Attendant</li> <li>Voicemail</li> <li>OmniVista 8770 (Full Pack)</li> <li>1 Alcatel OmniSwitch 6850-P24</li> <li>5 Alcatel OmniSwitch 6400-P48 PoE</li> <li>6 x 1.25KVA Eaton/MGE UPS</li> <li>1 HP KVM</li> <li>1 HP Prodesk 400 G2 MT</li> <li>1 Emerson Liebert RDU-S Environmental Monitoring Device</li> <li>Accounting Management</li> <li>Local Ticket Accounting Service</li> <li>Fax-over-IP features / capability</li> <li>All other related system, software, components and hardware of the IPPBX system of the office located at the Central Office.</li> </ol> <p><b>Other Requirements:</b></p> <ul style="list-style-type: none"> <li>The service provider needs to be at least an authorized service partner/ dealer/ reseller of the existing PABX technology installed at the Office.</li> <li>Quarterly payment for services rendered</li> </ul>	800,000.00	<b>785,000.00</b>
<b>GRAND TOTAL:</b>					<b>P 785,000.00</b>

A Purchase Order shall be issued at the soonest possible time, unless a request for reconsideration by any of the unsuccessful bidders filed within the period prescribed under Section 55.1 of the Revised Implementing Rules and Regulations of Republic Act No. 9184 is found meritorious.

We appreciate your interest in this opportunity and we look forward to your satisfactory performance of your obligations under the project.

Very truly yours,

  
**MELCHOR ARTHUR H. CARANDANG**  
*Overall Deputy Ombudsman*  
Date: 17 AUG 2018 

Received by:

\_\_\_\_\_  
(Signature above printed name)

\_\_\_\_\_  
(Date and time of receipt)

*\*Kindly fax/email to sender to acknowledge receipt*